

***Immunizations will be by appointment only.  
Please make sure you have an appointment for the day you are attending.***

## **HOW TO PREPARE FOR YOUR VISIT:**

If you have any symptoms of illness, please call in and let us know instead of coming to the office. It is better to reschedule on the phone than come in and be turned away.

*When you come to your appointment, please:*

- Bring your ID with your health number
- Wear a mask when you arrive.
- Wear a short sleeve shirt and loose clothes that make it easy to expose your shoulder.
- Address any non-COVID-19 immunization questions at another appointment.

Bring your COVID-19 immunization card (if this is your second dose). If someone is bringing you to the appointment, they will be expected to wait outside, unless prior arrangements have been made with the office.

### **Other Recent Immunizations:**

COVID-19 immunization needs to be given at least 14 days after any other immunization (e.g., flu, tetanus, shingles). If you have had another immunization in the last two weeks, please call our office to reschedule.

## **HOW OUR OFFICE HAS PREPARED FOR YOUR VISIT:**

Our office has taken every precaution to ensure your safety when you come to get your COVID-19 immunization. This means that:

- Everyone is screened for COVID-19 symptoms (including the staff and clinicians).
- Everyone is wearing masks
- Hand washing stations are placed throughout the office.
- Each immunization station (including the chairs) are sanitized between patients.
- We have booked patients such that there will not be too many people in the office at any one time.

## **What to Expect When you Arrive:**

We have organized our office to have a smooth and safe COVID-19 Immunization for everyone. Here are the steps you will follow when you arrive:

### **CHECK IN & SYMPTOM SCREEN:**

First, we will confirm that are here for an immunization and you have an appointment. MASKS will be required from this point forward. Our staff will review any COVID-19 symptoms, just like we do for all normal visits this year.

### **REGISTRATION:**

Then we will call you up to record you have arrived (confirm ID if needed, etc.). We will confirm if there are any reasons you should not get the immunization today. If there is any paperwork to fill out, you will be asked to fill that out at this step.

### **GETTING YOUR IMMUNIZATION:**

When it is your turn for your immunization, you will be directed to an immunization area where one of the team will confirm your identity, review the process, answer any COVID-19 immunization questions and give you your immunization.

### **AFTER YOUR IMMUNIZATION:**

- You will receive your proof of immunization card (or have it updated if this is your second dose) or your immunization will be recorded in the provincial computer system.
- You will also receive an after-care handout.
- You will be asked to wait for at least 15 minutes for observation after your immunization. *During this time, please maintain social distancing and keep your mask on*

***We are working to make the immunization for you smooth and worry free.***